



# Frost Brown Todd<sup>LLC</sup>

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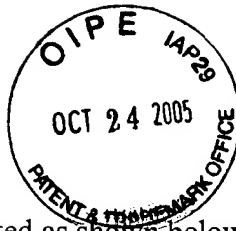
Mail Stop: RCE  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Re: Application: 09/944,836  
Filed: 08/31/2001  
Inventors: Burgin, et al.  
For: SYSTEM AND METHOD FOR AUTOMATED END-USER SUPPORT  
Atty Ref.: 1160215-0531072

Dear Sir:

Enclosed for filing are the following papers for the above-referenced patent application:

1. Request for Continued Examination (RCE);
2. Amendment and Response;
3. Information Disclosure Statement (IDS);
4. Revocation and New Power of Attorney;
5. Check for \$790.00; and
6. Self-addressed postage prepaid return receipt postcard.



The fee has been calculated as shown below:

	Number of Claims	Highest Previous Paid For	Extra Claims	Rate	Fee (Dollars)
Total Claims	35	39	0	x \$50 =	0
Independent Claims	6	6	0	x \$200 =	0
If multiple dependent claims, add \$360.00					n/a
RCE Fee (37 CFR 1.17(e))					790.00
IDS Fee (37 CFR 1.17(p))					0
<b>TOTAL FEE DUE</b>					<b>\$790.00</b>

Pursuant to 37 CFR 1.97(b)(4), no IDS fee is believed due.

The Commissioner is hereby authorized to charge payment of any fees associated with this communication, including any necessary extension fees, or credit any overpayment, to Deposit Account No. 06-2226.

Respectfully submitted,

FROST BROWN TODD LLC

Andrew B. Ulmer (Reg. No. 57,003)

**Certificate of Mailing**

The undersigned certifies that this correspondence was deposited with the U.S. Postal Service with sufficient postage as first class mail and addressed to "Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450" on 21<sup>st</sup> day of October, 2005.